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# CREATING A SCORE-MODIFIED ISHIKAWA CAUSE-AND-EFFECT DIAGRAM FOR MINING AND PROCESSING ENTERPRISES

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**Abstract.** This work intended to study and solve the problem of risk analysis at mining and processing enterprises. The mining industry in Ukraine and many other countries is the key sector of the national economies, but it also involves significant hazards and harmful impacts on workers and the environment. Therefore, effective risk analysis is an important step to ensure employee safety and reduce negative environmental impacts. The authors of the article first of all identify the drawbacks of the traditional method of risk analysis based on the creation of Ishikawa cause-and-effect diagrams. These drawbacks include the difficulty of prioritising risks and the lack of visual elements in this method. However, this method is often used in the mining industry due to its common acceptance. The authors propose to use a scoremodified version of the Ishikawa diagram as a modern tool for risk analysis at mining and processing enterprises. This modification includes the addition of visual elements that make the analysis more understandable and informative. Besides, the modified diagram includes a risk priority number scale, which allows to prioritise risks both within groups and individual risks. The article also proposes an algorithm for creating modified cause-and-effect diagrams and provides an example of its application in practice. Using this algorithm, the authors study the harmful factors for three working professions at a crushing plant of one of the mining and processing enterprises in Ukraine. The result of the modified causeand-effect diagram is the visualisation of data on risks and their possible consequences. This allows for management decisions on occupational health and safety aimed at reducing the impact of hazardous and harmful factors on employees and the environment. The use of the modified diagram facilitates the systematisation and analysis of data, making it a valuable tool for risk management at mining and processing enterprises. Overall, this article makes an important contribution to the field of risk analysis in the mining and processing industry and provides a new approach to ensure the safety of workers and the environment at these enterprises. The modified Ishikawa diagram is becoming a powerful tool for risk management and can be used not only in the mining industry, but also in other areas where safety and risk management is important.

**Keywords:** occupational safety; occupational health; data visualization.

#### 1. Introduction

The issue of maintaining the safety and occupational health of the working population is one of the most important in terms of ensuring the country's stable economic development, so identifying the risks that affect the safety and health of workers is a key task in production.

The first occupational health and safety management systems began to appear after the intensification of production, approximately in the 70s of the last century [1]. However, technological processes are changing, and therefore corresponding changes need to be made to OHSMSs. Having analysed the occupational health and safety management system of one of the Ukraine's mining and processing enterprises, the authors concluded that the risk assessment and mitigation system is somewhat "morally" outdated and does not meet modern standards. After all, according to statistics from the State Labour Service for the scientific and production journal Labour Protection [2] for the reporting period from the beginning of 2022 to 03.01.2023, the number of victims of fatal accidents related to production, by type of activity, is 2.5% for the mining and non-metallic industry.

Another source of information is DSTU IEC/ISO 31010:2013 [3], which contains various approaches to general risk assessment that are recommended for use in international practice, but one of the drawbacks of this document is that it does not offer ready-made solutions for a specific industry or enterprise.

Therefore, with the help of this standard, specialists at the enterprise can choose a specific method of risk assessment that will best suit the needs of the enterprise. It was this DSTU with the help of which such a method of risk assessment as a cause-and-effect diagram was taken for modification [4].

# 2. Theoretical and experimental paths

To create the score-modified Ishikawa cause-and-effect diagrams (Fish Skeleton Diagrams) as an element of adaptive analysis of risks affecting occupational safety and health at mining / ore processing enterprises.

### 3. Results and discussion

Risk assessment involves identifying potential hazards that may arise during work, assessing their severity and determining the risk amount associated with them. Conducting a risk assessment is an effective method of preventing incidents. It takes into account both past adverse events and accidents, as well as potential hazards that have not yet led to negative consequences. Different risk analysis algorithms are used in the world practice, based on the algorithm shown in Figure 1

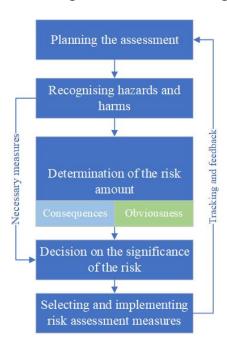


Figure 1 – Basic algorithm for risk assessment and management

Having studied various methods of risk analysis, the authors came to the conclusion that the best method for analysing and visualising available information is the Ishikawa diagram.

A cause-and-effect diagram ("C&ED") is a useful tool for identifying the root causes of a problem or issue. While it can be a useful tool for safety professionals, there are also some potential limitations or drawbacks that should be considered:

- Complexity: The diagrams can become complex and difficult to interpret, especially when multiple factors are involved. This complexity can hinder the identification of the true root cause of a problem and make it difficult to develop effective solutions.
- Limited perspective: If key stakeholders are not involved, or if relevant data is not available, the diagram may not accurately reflect the root causes of the problem.
- Over-reliance: There is a risk of over-reliance on cause-and-effect diagrams, especially if they are used as a stand-alone tool. While diagrams can be useful in identifying potential causes, they should be used in conjunction with other tools and methods to verify and confirm the root causes.
- Lack of standardisation: There is no standard or consistent way of developing diagrams, which can lead to variability in the quality and usefulness of the resulting diagrams. This can make it difficult to compare or evaluate different diagrams, and to ensure consistency in problem solving.
- Time-consuming: Developing the diagrams can be a time-consuming process, especially if a greater detail is required. This can make it difficult to use the tool in fleeting or time-sensitive occupational health conditions.

Overall, while diagrams ("C&ED") can be a useful tool in the field of workplace safety, it is important to be aware of their limitations and to use them in conjunction with other tools and methods to ensure that the root causes of problems are accurately identified and resolved.

Therefore, the authors propose an algorithm [5] for creating score-modified Ishikawa diagrams to eliminate most of the above drawbacks.

The algorithm for creating a score-modified Ishikawa diagram is shown in Figure 2. According to the algorithm, the following steps were performed:

- 1. Identifying of workplaces to build cause-and-effect diagrams, namely: mill operator, flotation machine operator and conveyor operator.
- 2. An expert commission consisting of the authors of the article was created to assess and select the most dangerous jobs in terms of hazards and dangers.
- 3. Categories (groups) of hazards were established, namely: human factor, work environment, equipment.
- 4. Hazardous and harmful factors were identified by category, and harmful and dangerous risks affecting the safety of a mill operator were ranked and grouped by calculating the PRN (Priority Risk Number), which is calculated by the formula:

$$PRN=S\times O, (1)$$

where S - risk probability, O - severity of risk.

5. Origination of causes and hazards was determined, organisational and technical measures and means were proposed for preventing or reducing the impact of hazardous production factors on employees:

**Human factors:** 

Use (non-use) of personal protection equipment (PPE). Risks associated with the source of the hazard:

- Risk of injury.
- Risk of occupational diseases.

Recommendations for reducing the impact of the hazard source:

- to control the use of PPE. To conduct safety training.
- to conduct meetings with employees to demonstrate how to use PPE correctly.
   To provide PPE in the required quantity.

This is the analogy for steps 6–7 of the algorithm for other professions.

6. The visualisation of the score modified cause-and-effect diagram is shown in Figures 3-5 for the professions mentioned in step 1, and Tables 2–4 contain their description.

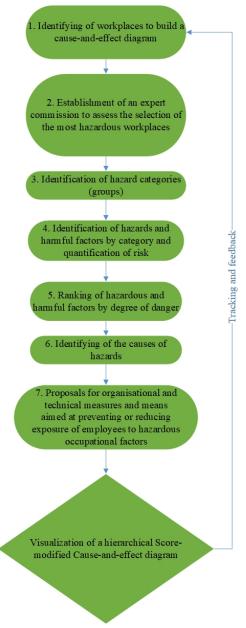


Figure 2 - Algorithm for constructing a score-modified cause-and-effect diagram
The result of steps 1–5 is shown on the example of the profession of a mill operator and is recorded in a special table (Table 1).

Table 1 – Grouping and ranking of factors affecting mill operator safety

	Group of rea-	Grouping and ranking or rac			1		
№	sons for the decline in safe-	Causes of the decline	S	О	PRN	PRN max	PRN, %
1	Human factor	Emotional and mental overload	10	3	30	100	18,2
		Use (non-use) of PPE	10	10	100		
2	Work envi- ronment	Corrosion wear and tear, replacement of decks and stair treads	5	30	150	150	27,3
	ronment	•••					
		•••					
		•••	•••		•••		
		•••					
3	Equipment	Hoisting machines, mechanisms and devices (sling, rope, hook sus- pension)	10	30	300	300	54,5
	,	-	-	-	550	100	

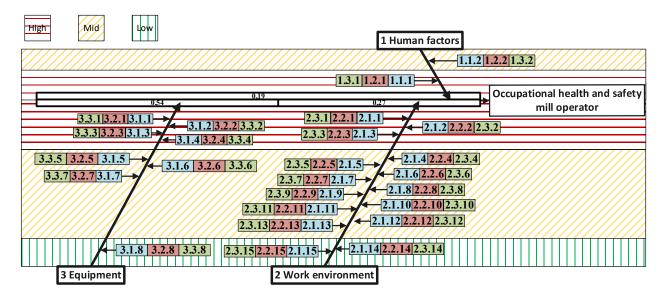


Figure 3 – A score modified cause-and-effect diagram for a mill operator (1 - problem; 2 - cause; 3 - solution)

Table 2 – Interpretation of the score-modified cause-and-effect diagram for the mill operator

•	1. Human factors			
	High risk			
1 Problem	2 Cause	3 Solution		
1.1.1 Use of PPE (not using PPE) (100; High)	1.2.1 Non-use of PPE, non-compliance of PPE with anatomical features of the employee	1.3.1 Conducting of safety training and demonstrations on how to use PPE correctly. Controlling the use of PPE, providing PPE in sufficient quantities.		

Continuation of the Table 2			
Medium risk			
1.1.2 Emotional and mental overload	1.2.2 Working at night, which causes	1.3.2 Conducting of safety training	
(30; Middle)	a risk of overwork.	and professional selection, as well as	
		conversations with employees about	
		the need for rest. Rational organisa-	
		tion of work and rest, preventing em-	
		ployees from showing signs of fatigue	
		and poor well-being.	
	2. Work environment		
	High risk		
1 Problem	2 Cause	3 Solution	
2.1.1 Corrosion wear and tear, re-	2.2.1 Falling from a height. Falling	2.3.1 Conducting of safety training ,	
placement of decks and staircases	while moving.	diagnostics, and repair of metal struc-	
	willie moving.		
(150; High)		tures. Provision of lighting, installa-	
		tion of fences for hazardous areas.	
2.1.2 An increased voltage value in	2.2.2 Electric shock from direct con-	2.3.2 Conducting of safety training,	
the an electrical circuit that can be	tact	special training and knowledge test-	
short-circuited through the human		ing. Controlling the use of PPE and	
body. (150; High)		the serviceable condition of equip-	
		ment and electrical networks, ensur-	
		ing that electrical equipment and in-	
		stallations are grounded or zeroed.	
2.1.3 Movement on an extension	2.2.3 Falling while moving, loss of	2.3.3 Conducting of safety training,	
ladder. Location of the workplace at a	balance, falling loose material and	ensuring control over the performance	
height relative to the ground (floor,	tools, ladder stability	of work. Ensuring diagnostics and	
surface). (100; High)	toois, ladder stability	repair of metal structures, as well as	
Surface). (100, 111gh)		timely testing of ladders	
	Medium risk	timely testing of fadders	
2.1.4 Falling objects from a height	2.2.4 Ejection of fragments, debris,	2.3.4 Conducting of safety training.	
(50; Middle)	tool parts. Falling fragments, debris,	Control over the use of PPE and the	
(50, Middle)			
2177 00 1111 1	grinding bodies, linings.	safe performance of work.	
2.1.5 Insufficient lighting in the work	2.2.5 Insufficient or uneven lighting	2.3.5 Providing lighting for the work	
area. (50; Middle)		area in accordance with the estab-	
		lished standards. Providing employ-	
		ees with portable flashlights	
2.1.6 Uneven and slippery surfaces	2.2.6 Slipping, stumbling on uneven	2.3.6 Maintaining the routes in good	
(including ice-covered surfaces). (50;	and slippery surfaces when moving	condition, providing sorbent in the	
Middle)		required quantity. Fencing of danger-	
		ous places.	
2.1.7 Increased level of vibration. (30;	2.2.7 Local vibration when using	2.3.7 Control over the use of PPE.	
Middle)	manual mechanisms	Conducting discussions with employ-	
		ees on the rational use of work and	
		rest periods.	
2.1.8 Moving along staircases. (30;	2.2.8 Loss of balance on slippery	2.3.8 Maintaining the routes in good	
Middle)	surfaces when moving around the	condition, providing sorbent in the	
,	territory, production facilities (includ-	required quantity. Fencing of danger-	
	ing stairs)	ous places, control of movement	
	mg owns)	routes.	
2.1.9 Foreign objects. (30; Middle)	2.2.9 The presence of foreign objects,	2.3.9 Controlling the use of PPE and	
2.1.5 Totalgir objects. (50, Wildie)	protrusions and other obstacles in the	maintaining routes of travel in good	
	way of movement	condition. Control over the storage of	
	way of movement		
		materials in specially designated are-	
		as, as well as the timely removal of	
		garbage.	
2.1.10 Increased dust and gas pollu-	2.2.10 Inhalation of suspended solids	2.3.10 Monitoring the use of PPE,	
tion in the working area. (15; Middle)	(dust).	conducting of safety training . Con-	
		ducting demonstrations of the correct	
		use of PPE, providing PPE in the	
		required quantity, conducting medical	
		examinations.	
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		Continuation of the Table 2
2.1.11 Moving on an extension lad-	2.2.11 Falling from a height	2.3.11 Conducting of safety training,
der. (15; Middle)		monitoring the use of PPE. Timely
		testing of ladders, provision of ser-
		viceable ladders.
2.1.12 Location of the workplace	2.2.12 Absence of or damage to fenc-	2.3.12 Conducting of safety training,
relative to the ground (floor, surface). (3; Middle)	es.	performing work only with a work permit. Maintain personal safety, use
(5, Middle)		PPE, do not resist or go beyond the
		fence.
2.1.13 Work in confined spaces. (3;	2.2.13 Flooding of enclosed spaces in	2.3.13 Use of PPE. Compliance with
Middle)	the work area	general and personal security
		measures.
	Low risk	
2.1.14 Increased temperature of sur-	2.2.14 Touching hot surfaces of	2.3.14 Controlling the use of PPE,
faces equipment and materials. (0.3;	equipment, objects or materials	conducting of safety training. Provi-
Low)		sion of non-contact temperature
2.1.15 Abrasive particles to be im-	2.2.15 Discharge of fragments, parti-	measurement equipment 2.3.15 Monitoring the use of PPE,
pacted. (0.3; Low)	cles of ore spillage and pulp, and	conducting demonstrations on how to
pacted. (0.3, EoW)	paintwork on equipment	use PPE correctly
	3. Equipment	
	High risk	
1 Problem	2 Cause	3 Solution
3.1.1 Lifting machines, mechanisms	3.2.1 Falling of the load, load-lifting	3.3.1 Conducting of safety training,
and devices (sling, rope, hook sus-	solenoid, loading hopper. Falling of	monitoring compliance with security
pension). (300; High)	the hook suspension. Breakage of the	measures, conducting professional
	rope/sling. Being in the danger zone (in the zone of release of stored ener-	selection. Control over compliance with slinging schemes and sound
	gy) when a sling or rope breaks.	alarms, control over timely discarding
	Crane malfunction or emergency	of slings, ropes, and load-gripping
	stop.	devices. Ensuring that organisational
	•	and technical measures are taken in
		accordance with the applicable rules
		during the performance of work. Con-
2126	222 =	trol over the use of PPE.
3.1.2 Sharp edges, burrs and rough	3.2.2 Exposure to friction or contact	3.3.2 Controlling the use of PPE,
ness on workpiece surfaces, tools and equipment. (100; High)	with abrasive, rough surfaces.	conducting of safety training, monitoring the safe performance of work
3.1.3 Machinery and moving parts.	3.2.3 Sagging of the lining armour.	3.3.3 Control over the use of PPE.
(100; High)	Pinching (of body parts) between the	Monitoring compliance with safe
(,8)	roller conveyor roller and the rod.	work practices. Conducting of safety
	Ejection of parts and tooling. Ejection	training.
	of fragments, elements of the de-	
	stroyed tool, fragments and particles	
	of parts, grinding media.	
3.1.4 Mechanical impact during when	3.2.4 Debris ejection, tool sealing.	3.3.4 Control over the use of PPE.
working with impact tools. (100; High)		Control over the safe performance of work. Conducting of safety training
ingu)	Medium risk	work. Conducting of safety training
3.1.5 Working with the instrument.	3.2.5 The trapping of (body parts)	3.3.5 Control over the use of PPE.
(30; Middle)	between the roller conveyor and the	Monitoring compliance with safe
	rod.	work practices. Conducting of safety
		training. Modernisation of the techno-
		logical process. Monitoring compli-
		ance with slinging schemes and sig-
		nalling.

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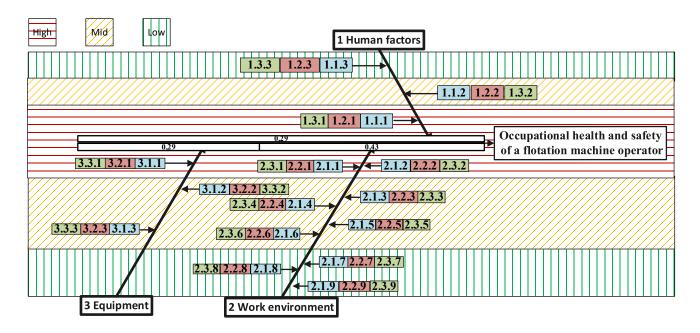


Figure 4 – A score modified cause-and-effect diagram for a flotation machine operator (1 - problem; 2 - cause; 3 - solution)

Table 3 – Interpretation of the score-modified cause-and-effect diagram for a flotation machine operator

1. Human factors				
	High risk			
1 Problem	2 Cause	3 Solution		
1.1.1 Use of PPE (not using PPE). (100; High)		1.3.1 Conducting of safety training and demonstrations on how to use PPE correctly. Controlling the use of PPE, providing PPE in sufficient quantities		

1.12 Emotional and mental overload. (30; Middle)   1.2.2 Working at night, which causes a risk of overwork.   1.3.2 Conducting of safety training and professional selection, as well as conversations with employees about the need for rest. Rational organization of work and rest, preventing employees from showing signs of faiting and poor well-being conversations with cause about the need for rest. Rational organization of work and rest, preventing employees from showing signs of faiting and poor well-being conversations with cause of work and rest preventing employees from showing signs of faiting and proor well-being conversations with employees about the need for rest. Rational organization of work and rest preventing employees from showing signs of faiting and professional selection, as well as conversations with employees about the need for rest. Rational organization of work and rest regimes and the confliction of safety training. Selection as well as conversations with employees about the need for rest. Rational organization of work and rest regimes and the confliction of safety training. Selection as well as conversations with experiment and electrical networks and the serviceable condition of equipment and electrical networks, enursing singnostics and rest regimes and the serviceable condition of equipment and electrical networks, enursing singnostics and repair of metal structures.  2.1.1 Insufficient lighting in the work area and tear, replacement of decks and staircases. (150; High)  2.1.2 Insufficient lighting in the work area and tear, replacement of decks and staircases. (150; High)  2.1.3 Insufficient lighting in the work area and rest regimes and the serviceable condition of fences for hazardous areas. Insufficient lighting in the work area and routes of movement in accordance with the established staircase. (150; High)  2.1.4 Toxic substances. (30; Middle)  2.1.5 Foreign objects. (30; Middle)  2.1.6 Movement along the staircase. (30; Middle)  2.1.7 Detergents. (1.5; Low)  2.1.8 Toxic substance	Continuation of the Table 3			
a risk of overwork.   ingand professional selection, as well as conversations with employees about the need for rest. Rational organisation of work and rest, preventing employees from showing signs of fatigue and poor well-being	Medium risk			
Low risk  1.1.3 Static physical overload (1; Low)  1.2.3 Performing work in a forced, uncomfortable position associated with excessive body strain  2. Work environment  High risk  1. Problem  2.1.1 An increased voltage in an electrical circuit that cam be short-circuited through the human body. (150; High)  2.1.2 Corrosion wear and tear, replacement of decks and staircases (150; High)  Medium risk  2.1.3 Insufficient lighting in the work area. (50; Middle)  2.1.4 Toxic substances. (30; Middle)  2.1.5 Foreign objects. (30; Middle)  2.1.6 Movement along the staircase. (30; Middle)  2.1.7 Detergents. (1.5; Low)  Low risk  2.1.7 Detergents. (1.5; Low)  Low risk  1. 2.0 Ause  2.2.8 Ferforming work in a forced, uncomfortable position associated with excessive body strain and a forced, uncomfortable position associated with excessive body strain and the serviceable condition of equipment and electrical equipment and installations are grounded or zeroed. Conducting of safety training, and knowledge testing travelling  2.2.1.2 Insufficient or uneven lighting and knowledge testing travelling  Medium risk  2.2.3 Insufficient or uneven lighting diagnostics and repair of metal structures.  Medium risk  2.2.3 Providing employees with portable flashlights. Ensure lighting of the work area and routes of movement in accordance with the established standards.  2.3.1 Controlling the use of PPE and the serviceable condition of equipment and inesting the staircures.  Medium risk  2.2.3 Insufficient or uneven lighting and knowledge testing travelling toxic substances, breathing toxic substances when the content of the work area of direct contact.  2.3.2 Providing employees with portable flashlights. Ensure lighting of the work and rest regimes  3. Solution  2.3.3 Providing dispussions on the rational the serviceable condition of equipment and the serviceable condi			ingand professional selection, as well as conversations with employees about the need for rest. Rational or- ganisation of work and rest, prevent-	
Low risk  1.1.3 Static physical overload (I; Low)  2.2.4 Performing work in a forced, uncomfortable position associated with excessive body strain  2.4 work environment  High risk  2.2 uses  2.5 Work environment  High risk  2.2.1 Fleetric shock in case of direct contact.  2.1.1 An increased voltage in an electrical circuit that can be short-circuited through the human body. (150; High)  2.1.2 Corrosion wear and tear, replacement of decks and staircases. (150; High)  2.1.3 Insufficient lighting in the work area. (50; Middle)  2.1.4 Toxic substances. (30; Middle)  2.1.5 Foreign objects. (30; Middle)  2.1.5 Foreign objects. (30; Middle)  2.1.6 Movement along the staircase. (30; Middle)  2.1.7 Detergents. (1.5; Low)  2.1.7 Detergents. (1.5; Low)  2.1.7 Detergents. (1.5; Low)  2.1.7 Detergents. (1.5; Low)  2.1.8 Problem  2.1.8 Low risk  2.2.9 Ferforming work in a forced, with oxic substances and repair of metal structures.  2.2.1.7 Contact with toxic substances are replacement of decks and staircase. (30; Middle)  2.2.2.4 Contact with toxic substances, contact of emissions with skin and eyes  2.2.3 The presence of foreign objects, protein group over the presence of lower of the path.  2.2.5 The presence of foreign objects, protein group over the presence of labels on containers with chemicals, and the storage of hemicals in specially designated areas. as well as the timely removal of garbage. Controlling the use of PPE. Control over the presence of labels on containers with chamical in specially designated areas.  2.3.6 Fencing of dangerous places, control of movement routes. Main taining routes of travel in good condition, providing sorbent in the required quantity.  2.3.7 Control over the presence of labels on containers with chemical (detergent) substances, storage of chemicals in specially designated areas. as Monitoring the use of PPE. conducting discussions and demonstrations with enphoyees on the controlling designated areas.  2.3.7 Control over the presence of labels on containers with chemical (detergent) s				
1.2.3 Static physical overload (1; Low)   1.2.3 Performing work in a forced, uncomfortable position associated with excessive body strain   2. Work environment   1.3.3 Conducting discussions on the ration al use of work and rest regimes   2. Low   2.1.1 An increased voltage in an electrical circuit that can be short-circuited through the human body. (150; High)   2.2.1 Fleetrie shock in case of direct contact.   2.2.2 Falls from a height Falls while travelling   2.3.2 Force   2.2.2 Falls from a height Falls while travelling   2.3.3 Force   2.3.2 Force   2.3.3 Insufficient of uneven lighting   2.3.3 Providing employees with portable fashlights. Ensure lighting of the work area. (50; Middle)   2.2.4 Contact with toxic substances, breathing toxic substances when moving around the territory, production facilities (including stairs).   2.2.5 Forcign objects. (30; Middle)   2.2.5 The presence of forcign objects, protrusions and other obstacles in the path.   2.2.6 Loss of balance on slippery surfaces when moving around the territory, production facilities (including stairs).   2.3.7 Control over the storage of materials in specially designated areas.   2.3.6 Fencing of dangerous places, as well as the timely removal of garbage. Controlling the use of PPE, conducting discussions and demondation of course with the case of protreation of forcign objects, protrusions and other obstacles in the path.   2.3.3 Force   2.3.4 Monitoring the use of PPE, and the storage of materials in specially designated areas.   2.3.5 Control over the storage of materials in specially designated areas.   2.3.6 Fencing of dangerous places, as well as the timely removal of garbage.   2.3.6 Fencing of dangerous places, as well as the timely removal of garbage.   2.3.7 Control over the storage of labels on containers with chemical in specially designated areas.   2.3.7 Control over the storage of labels on containers with chemical in specially designated areas.   2.3.7 Control over the presence of labels on containers with chemical in speciall		I over wiele	fatigue and poor well-being	
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(detergent) substances, storage of chemicals in specially designated areas. Monitoring the use of PPE, conducting discussions and demonstrations with employees on the cor-	2, 2001gano. (1.0, 20w)	2.2.7 Condet With Cleaning agents		
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areas. Monitoring the use of PPE, conducting discussions and demonstrations with employees on the cor-				
conducting discussions and demon- strations with employees on the cor-			areas. Monitoring the use of PPE,	
			conducting discussions and demon-	
rect use of PPE.				
			rect use of PPE.	

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2.1.8 Abrasive particles to be ex-	2.2.8 Release of fragments, particles	2.3.8 Monitoring the use of PPE,
posed. (0.3; Low)	of ore spillage and pulp, and paint-	conducting discussions with employ-
	work on equipment	ees, demonstrating how to use PPE
		correctly
2.1.9 Slippery surfaces. (0.3; Low)	2.2.9 Falls on slippery surfaces	2.3.9 Maintaining the transport routes
		in good condition. Provision of
		sorbent in the required quantity.
	3. Equipment	
	High risk	
1 Problem	2 Cause	3 Solution
3.1.1 Sharp edges, burrs and rough-	3.2.1 Exposure to friction or contact	3.3.1 Controlling the use of PPE,
ness on the surfaces of workpieces,	with abrasive, rough surfaces.	Conducting of safety training, moni-
tools and equipment. (100; High)		toring the safe performance of work
	Medium risk	
3.1.2 Machines and mechanisms, that	3.2.2 Pulling (hair, clothing, body	3.3.2 Use of protective fences, remote
move. (15; Middle)	parts) into moving parts of the mech-	control, automation, use of automatic
	anism when approaching a dangerous	shutdowns, as well as work order and
	distance	similar access systems for repair
		work. Conducting of safety training,
		monitoring compliance with routes,
		correct use of PPE
3.1.3 Moving parts of of production	3.2.3 Pulling (hair, clothing, body	3.3.3 Conducting of safety training,
equipment. (15; Middle)	parts) into moving parts of the mech-	monitoring compliance with routes,
	anism when approaching a dangerous	correct use of PPE. Use of protective
	distance	fences, remote control, automation,
		use of automatic shutdowns, as well
		as work order and similar access sys-
		tems for repair work.
		tomo for repair work.

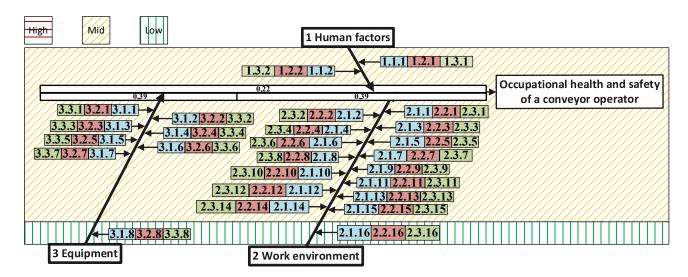


Figure 5 – A score modified cause-and-effect diagram for a conveyor operator (1 - problem; 2 - cause; 3 - solution)

 $Table\ 4-Interpretation\ of\ the\ score-modified\ cause-and-effect\ diagram\ for\ a\ conveyor\ operator$ 

1. Human factors				
	Medium risk			
1 Problem 1.1.1 Emotional, mental overload. (30; Middle)	2 Cause 1.2.1 Working at night, which causes a risk of overwork.	3 Solution 1.3.1 Conducting of safety training and professional selection. Rational organisation of work and rest regimes. Preventing employees with		
1.1.2 Use of PPE (not using PPE).	1.2.2 Failure to use personal protec-	signs of ill health and fatigue, discussions about the need for rest before the night shift.  1.3.2 Conducting of discussions and		
(30; Middle)	tive equipment	safety training with employees on the need to use PPE. Purchase of PPE based on the anatomical characteristics of employees.		
	2. Work environment			
	Medium risk			
1 Problem	2 Cause	3 Solution		
2.1.1 Insufficient lighting in the work area. (50; Middle)	2.2.1 Injury due to insufficient or uneven lighting	2.3.1 Conducting specialised training and knowledge tests, controlling routes, conducting medical examinations, providing lighting for work areas		
2.1.2 Oil spills. (50; Middle)	2.2.2 Falling on a slippery surface	2.3.2 Conducting medical examinations, controlling movement, providing lighting for the work area, controlling the use of PPE, and the availability of an oil-absorbing sorbent		
2.1.3 Uneven and slippery surfaces (including those covered with ice). (30; Middle)	2.2.3 Slipping, stumbling on uneven and slippery surfaces when moving around the territory, production and administrative premises (including stairs)	2.3.3 Conducting of safety training, installing warning signs and visualising hazards. Maintaining the routes of movement in proper condition, availability of anti-slip material, providing employees with ice shoes.		
2.1.4 Location of the workplace at a height relative to the ground (floor, surface). (30; Middle)	2.2.4 Breakage of a safety rope, resulting in a fall of an employee while working from a height	2.3.4 Ensure control over the performance of work, the use of PPE, and the serviceable condition and secure attachment of the safety rope. Conducting special training and knowledge checks, controlling routes of movement.		
2.1.5 Working in enclosed spaces. (30; Middle)	2.2.5 Injuries due to compressed conditions	2.3.5 Conducting special training and knowledge checks, controlling routes of movement and use of PPE. Preliminary medical examinations are required, as well as lighting of the work area and the use of serviceable tools. Ensuring the number of employees is at least two.		
2.1.6 Overhanging ore in the unloading flows. (30; Middle)	2.2.6 Injury or falling asleep as a result of large pieces of ore falling and sliding off the slopes of the workings	2.3.6 Conducting of safety training monitoring the use of PPE and compliance with movement routes. Use of work order and similar access systems, use of serviceable tools.		
2.1.7 Ore from the walls of vibratory feeders. (30; Middle)	2.2.7 Injuries due to falling and dislodging large pieces of ore	2.3.7 Conducting of safety training, monitoring the use of PPE and compliance with movement routes. Use of work order and similar access systems, use of serviceable tools.		

		Continuation of the Table 4		
2.1.8 Macroorganisms (plants and animals). (16; Middle)	2.2.8 Attack or appearance of insects, animals, exposure to pollen, phytoncides and other substances released by plants	2.3.8 Conducting of safety training, controlling routes of movement, use of overalls. Conducting of safety training, controlling routes of movement, use of overalls, first aid training.		
2.1.9 Ore from the slopes of the plate feeders. (15; Middle)	2.2.9 Injuries due to falling and dis- lodging large pieces of ore	2.3.9 Conducting of safety training, monitoring the use of PPE and compliance with movement routes. Use of work order and similar access systems, use of serviceable tools		
2.1.10 Passage of movement routes in the vicinity of Process channels, pits, manholes. (15; Middle)	2.2.10 Getting into unclosed process channels, pits, hatches	2.3.10 Conducting of safety training, maintaining transport routes in good condition, preventing theft. Monitoring the availability of fences and hatch covers, as well as ensuring that repair sites are made safe		
2.1.11 Overhanging ore on the walls of the of the unloading trolley. (3; Middle)	2.2.11 Injuries due to falling and dislodging large pieces of ore	2.3.11 Conducting of safety training, monitoring the use of PPE and compliance with movement routes. Use of work order and similar access systems, use of serviceable tools		
2.1.12 Overhanging ore on the walls of intermediate hoppers. (3; Middle)	2.2.12 Ore fallout from slopes	2.3.12 Use of work order and similar access systems, use of serviceable tools. Conducting of safety training, monitoring the use of PPE and compliance with movement routes		
2.1.13 Foreign objects. (3; Middle)	2.2.13 Presence of foreign objects in the way of movement	2.3.13 Conducting of safety training, maintaining routes of movement in good condition. Overseeing the safe condition of work sites, storage of materials in specially designated areas, and timely removal of garbage.		
2.1.14 Increased noise levels in the workplace. (3; Middle)	2.2.14 Constant noise of operating equipment	2.3.14 Monitoring the use of PPE, conducting mandatory medical examinations, and introducing regulated additional breaks. Visualising the hazard, eliminating the causes of noise, using soundproofing, and implementing measures to reduce noise levels, grouping premises with high noise levels		
2.1.15 Movement on the stairs. (3; Middle)	2.2.15 Loss of balance, falling	2.3.15 The responsible person must maintain the stairs and railings in good condition and respond immediately to any hazards on the stairs.		
	Low risk			
2.1.16 Air temperature of the working area. (1.5; Low)	2.2.16 Effect of low ambient air temperature	2.3.16 Conducting of safety training, controlling the use of PPE, conducting medical examinations. Training in first aid in case of frostbite, At air temperatures of -15 and below, set additional breaks of 10 minutes for every hour of work.		
	3. Equipment			
Medium risk				
1 Problem	2 Cause	3 Solution		
3.1.1 Tool (scraper, crowbar). (50; Middle)	3.2.1 Impact actions	3.3.1 Conducting of safety training, specialised training and knowledge testing. Monitoring of safe work performance, use of PPE, timely inspection and repair of equipment and tools.		

Continuation of the Table 4			
3.1.2 Parts of the material to be	3.2.2 Parts of the drilling material	3.3.2 Conducting of safety training,	
drilled. (50; Middle)	coming into contact with unprotected	special training and knowledge con-	
	areas of the body	trol, monitoring compliance with	
		routes. Control over the safe perfor-	
		mance of work, the use of PPE and	
		the use of serviceable tools, and the	
		prevention of unauthorised persons in	
		the work area	
3.1.3 Pneumatic tools. (50; Middle)	3.2.3 Injury when working with	3.3.3 Conducting of safety training,	
	pneumatic tools	specialised training and knowledge	
		control. Control over the route of	
		movement, ensuring timely diagnos-	
		tics and repair of equipment, control	
		over the safe performance of work,	
3.1.4 Machines and mechanisms that	2 2 4 Politica (haire aladhirea hada	use of PPE	
	3.2.4 Pulling (hair, clothing, body parts) into moving parts of the mech-	3.3.4 Conducting of safety training,	
move. (15; Middle)	anism when approaching a dangerous	monitoring compliance with routes, correct use of PPE. Use of protective	
	distance	fences, remote control, automation,	
	distance	use of automatic shutdowns, as well	
		as work order and similar access sys-	
		tems for repair work.	
3.1.5 Compressed air. (50; Middle)	3.2.5 Rupture of the air pressure hose	3.3.5 Conducting of safety training,	
3.1.5 Compressed an. (30, Wildare)	3.2.3 Rupture of the un pressure nose	specialised training and knowledge	
		control. Control over the route of	
		movement, ensuring timely diagnos-	
		tics and repair of equipment, control	
		over the safe performance of work,	
		use of PPE.	
3.1.6 Products, workpieces, materials,	3.2.6 Pulling (hair, clothing, body	3.3.6 Conducting of safety training,	
that are moved and transported. (15;	parts) into moving parts of the mech-	monitoring compliance with routes,	
Middle)	anism when approaching a dangerous	correct use of PPE. Use of protective	
	distance	fences, remote control, automation,	
		use of automatic shutdowns, as well	
		as work order and similar access sys-	
		tems for repair work.	
3.1.7 Moving parts of production	3.2.7 Pulling (hair, clothing, body	3.3.7 Conducting of safety training,	
equipment. (15; Middle)	parts) into moving parts of the mech-	monitoring compliance with routes,	
	anism when approaching a dangerous	correct use of PPE. Use of protective	
	distance	fences, remote control, automation,	
		use of automatic shutdowns, as well	
		as work order and similar access sys-	
	Low risk	tems for repair work.	
3.1.8 Crushers, belt conveyors. (1.3;	3.2.8 Pulling (hair, clothing, body	3.3.8 Conducting of safety training,	
Low)	parts) into moving parts of the mech-	monitoring compliance with routes,	
Low,	anism when approaching a dangerous	correct use of PPE. Use of the work	
	distance	order system and similar access sys-	
		tems during repair work, use of ser-	
		viceable tools, do not leave the water	
		hose under pressure unattended dur-	
		ing hydro-cleaning, do not allow wa-	
		ter to get onto electrical equipment	
		and the non-operational area of the	
		conveyor	

# 4. Conclusion

The studies were carried out to assess the impact of dangerous and harmful factors on employees of the main job positions at the mining and processing enterprises. The grouping and ranking of factors affecting the safety of mill operators, conveyor operators and flotation machine operators by calculating the priority risk number proved the need to improve safety management for workers at mining and processing enterprises by taking into account all factors affecting the value of occupational risk. Also, the analysis of the use of cause-and-effect diagrams has shown that this method should not be used as an independent method of analysing risks and hazards. Therefore, the authors recommend using it in combination with other risk analysis methods or as a supplement to workplace risk maps.

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# СТВОРЕННЯ БАЛЬНО-МОДИФІКОВАНОЇ ПРИЧИННО-НАСЛІДКОВОЇ ДІАГРАМИ ІСІКАВИ ДЛЯ ГІРНИЧО-ЗБАГАЧУВАЛЬНИХ ПІДПРИЄМСТВ

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Анотація. Дана стаття ставить перед собою завдання вивчення та вирішення проблеми аналізу ризиків на гірничо-збагачувальних підприємствах. Гірнича промисловість в Україні і багатьох інших країнах є ключовою для національної економіки, але вона також включає в себе значні небезпеки та шкідливі впливи на працівників та довкілля. Тому ефективний аналіз ризиків є важливим кроком для забезпечення безпеки працівників та зменшення негативних впливів на навколишнє середовище. Автори статті перш за все виявляють недоліки традиційного методу аналізу ризиків, який базується на створенні причинно-наслідкових діаграм Ісікави. Серед цих недоліків можна відзначити складність визначення пріоритетності ризиків та відсутність візуальних елементів у цьому методі. Однак цей метод часто використовується на підприємствах гірничої промисловості через його загальноприйнятість. Автори пропонують використовувати бально-модифіковану версію діаграми Ісікави як сучасний ін-

струмент для аналізу ризиків на гірничо-збагачувальних підприємствах. Ця модифікація включає в себе додавання візуальних елементів, які роблять аналіз більш зрозумілим та інформативним. Окрім того, до модифікованої діаграми додається шкала пріоритетного числа ризику, яка дозволяє визначити пріоритетність ризиків як в межах груп, так і окремих ризиків. Стаття також пропонує алгоритм для створення модифікованих причинно-наслідкових діаграм та надає приклад його застосування на практиці. За допомогою цього алгоритму автори вивчають шкідливі чинники для трьох робітничих професій на дробильній фабриці одного з гірничо-збагачувальних підприємств України. Результатом застосування модифікованої причинно-наслідкової діаграми є візуалізація даних щодо ризиків та їхніх можливих наслідків. Це дозволяє приймати управлінські рішення щодо безпеки та гігієни праці, спрямовані на зменшення впливу небезпечних і шкідливих факторів на працівників та довкілля. Використання модифікованої діаграми сприяє систематизації та аналізу даних, що робить її цінним інструментом для управління ризиками на гірничо-збагачувальних підприємствах. Загалом, дана стаття вносить важливий внесок в область аналізу ризиків у гірничо-збагачувальній промисловості та надає новий підхід для забезпечення безпеки працівників та довкілля на цих підприємствах. Модифікована діаграма Ісікави стає потужним інструментом для управління ризиками та може знайти застосування не лише в гірничій галузі, але й в інших сферах, де важлива безпека та управління ризиками.

Ключові слова: безпека праці; гігієна праці; візуалізація даних.